



Engineering Systems Doctoral Seminar

ESD.84 – Fall 2002

Session 12

November 20, 2002

Chris Magee and Joel Cutcher-Gershenfeld

Guest: Bob Thomas



Session 12: Overview

- Welcome and Overview and Introductions (5-7 min.)
- Initial Identification of Questions from Readings (7-10 min.)
- Leading Systems Change: Guest Presentation by Robert Thomas (20-30 min.)
- Additional Dialogue on Systems Change: Joel Cutcher-Gershenfeld and Chris Magee (10-15 min.)
- Discussion (10-15 min.)
- Break (10 min.)
- A Critical Assessment of Socio-Technical Systems Design Principles – Presentation by Heidi Davidz (10-15 min.)
- Discussion (5-7 min.)
- Re-Engineering versus Kaizen: Competing or Complementary Change Strategies? – Presentation by Chris Musso (10-15 min.)
- Kaizen versus Re-Engineering – Class Debate (20-30 min.)
- Robert Thomas, *What Machines Can't Do* – Book Review by Heidi Davidz (5-7 min.)
- Next Steps (10-15 min.)